



(SA) COMMUNITY ACTION NETWORK
Community Safety and Service Delivery

SOS LINE  **08-616-SACAN**
08-616-72226

PO Box 86 Link Hills, 3652
email MAIL@SACAN.CO.ZA

 **08-616-ADMIN**
08-616-23646

SOS line // Cell panic button // Service delivery motivation // SMS incident reporting // Crime mapping // Street watches // Township SOS // Social crime-prevention projects

JOIN SA CAN:
SMS **JOIN TO 36225**
and we will call you.

WHAT IS SA CAN? (SOUTH AFRICAN COMMUNITY ACTION NETWORK)

SA CAN is a community networking business designed to bring empowered emergency support, crime prevention and service delivery to South Africans. This is resourced through community, business, government and private services, powered by innovative strategy, and communication technology.

SA CAN BRINGS COMMUNITY STRENGTH

SA CAN provides a system to gather information from the public, analyse it and channel alerts to affected areas, engaging the public to participate. Capturing information through the eyes and ears of the public is vital for success. We believe SA CAN has an effective answer to Governments call for communities to participate in reducing crime.

WHAT DOES SA CAN OFFER?

SA CAN have two key product packages offering a number of valuable services. One is a **FREE** Social Responsibility package (**SA CAN Lite**), while the other (**SA CAN**) requires a nominal monthly payment plus a small set up fee.



SA CAN LITE (FREE SOCIAL RESPONSIBILITY PACKAGE)

- **SA CAN Line (Community incident reporting)**
 - A community contact number for incident reporting
- **SA CAN SMS (limited)**
 - Limited incident reporting and communication to your mobile phone.
- **Township SOS**
 - A free contact system for low income areas to motivate for assistance.
- **Email updates**
 - Current area specific SA CAN news and incident information to your inbox
- **SA CAN Website**
 - Current SA CAN community and incident news.
- **SA CAN Lite profile**
 - A basic user profile



SA CAN FAMILY (PAYING MEMBERS)

- **SOS Line**
 - A contact line for incident reporting and emergency assistance, linked to your **SOS ID** (see below)
- **SOS ID - Full online profile - NEW!**
 - An online profile with your full emergency and medical details saving time, saving lives.
- **SOS Alert - NEW & FREE!**
 - A mobile panic button and tracking system on your cell phone
- **Service delivery motivation**
 - SA CAN will motivate service providers for a good result on your behalf.
- **SMS Incident Report (full service)**
 - Incident reporting to your mobile phone - full service
- **Email updates**
 - Current area specific SA CAN news and incident information to your inbox
- **SA CAN Website**
 - Current SA CAN community and incident news.
- **24hr Duty Manager**
 - Will be contactable 24 hrs to assist with your emergency incident needs
- **Crime mapping - FREE! - COMING SOON**
 - Incident profiles plotted onto street maps. Supported by SA CAN's Danger Zones crime survey.
- **Security Survey and advice**
 - Credible security advice for your home or business
- **SA CAN Guidance**
 - Links and contacts to crisis centres etc
- **Free2live! - SA CAN Lifestyle benefits - FREE! - COMING SOON**
 - Great value SA CAN Lifestyle discounts and benefits from associated retail outlets



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SOCIAL RESPONSIBILITY

While SA CAN is a sustainable business, close to 70% of projects and operations are not charged for, benefiting the community. Examples are projects like:

Workers Against Crime

This is a course offered to workers employed by households and businesses who are SA CAN members. Workers participate in training sessions where good relationships are formed encouraging them to look out for and report crime. SA CAN also endeavours to equip them with safety solutions, often bringing outside speakers eg. The Fire Department to educate on the risks of shack fires.

Township SOS

At Workers Against Crime meetings workers are issued with the SA CAN Call SOS number, and through a missed call or a "Please call me!" SA CAN will contact them and assist with placing their call in the best hands. These communities generally have cell phones but do not have airtime and public phones are scarce. This simple concept has worked well. In many instances criminals have been apprehended, property returned and vehicles recovered by SAPS.

Danger Zones - Area Crime Survey

This is an independent survey dedicated to profiling criminal incidents and hotspots directly through the public. Information will be gathered and analysed. A forward plan involving the community and roleplayers will be devised. Local authorities and SAPS will be encouraged to play their part with trends and information gathered available for their assistance.

SA CAN Street Watch

Residential and business community groups empowered and equipped with SA CAN crime prevention strategy, workshops and training. Issues covered include: staff and labour crime prevention, environmental improvement (design out crime), incident management, crime surveys, entry and flight paths, incident response strategy and more. Residential community groups are divided into "Precincts", "Cells" and "Streets" under the leadership of "Street Champions", "Cell Leaders" and a "Precinct Committee"

SA CAN Lite

This is a package of services and products available for free to make the community a safer place and encourage them to participate in a solution. (See below)

SA CAN Line 0861-6-SA-CAN

SA CAN has an SOS Support Line in place for gathering emergency incident information from both paying (SA CAN) and non paying (SA CAN Lite) members across the SA CAN network. Harnessing the eyes and ears of the public the information is then fed back to SAPS and service providers for action. Paying (SA CAN members) will have the full service of the SOS Support line with SOS ID a full medical and emergency profile for intelligent service motivation.

What happens when SA CAN members call the SA CAN SOS Line

The call will be answered by the SA CAN Duty Manager who will check whether or not the call has been lodged with 10111 and ensure this happens. He will facilitate your call to the best possible result providing SA CAN community support where needed. (As a paying SACAN Family Member all your family profile details will be at our fingertips - medical aid, conditions etc) SA CAN is linked through personal relationship with many Community Service Providers or Associated Service Providers, and usually motivates incredible service delivery. The Duty Manager will be in constant contact with the relevant service providers, keeping you updated at all times. If feasible, the SA CAN Duty Manager will come to your location.

What is our relationship with the SAPS?

The SAPS is the only entity that can make arrests and charge criminals. SA CAN offers them a support for a positive result. SA CAN also has a good working relationship with the SAPS on a ground level with many successful arrests through the relationship. We are committed to fostering good relationships with the SAP in the interest of the community.